

# 18 chatbot templates

Use these templates for:

-  Customer Support
-  Customer Engagement
-  Lead Generation
-  Employee Support



# Welcome Message

## How to build it with Verloop.io?

Hi George! Welcome to Verloop Bank. I am here to support you throughout your journey. What are you looking for today?

 Options

4

Opening a new savings account

Check details of your existing account

Check loan options

Close your account

## How do customers see it?

George



Hi! Welcome to Elixir - The Mochi Store. I am here to help you find your favourite flavour combinations. To get started, could you please tell me a bit about yourself?

Opening a new savings account

Check details of your existing account

Check loan options

Close your account

 Type a message

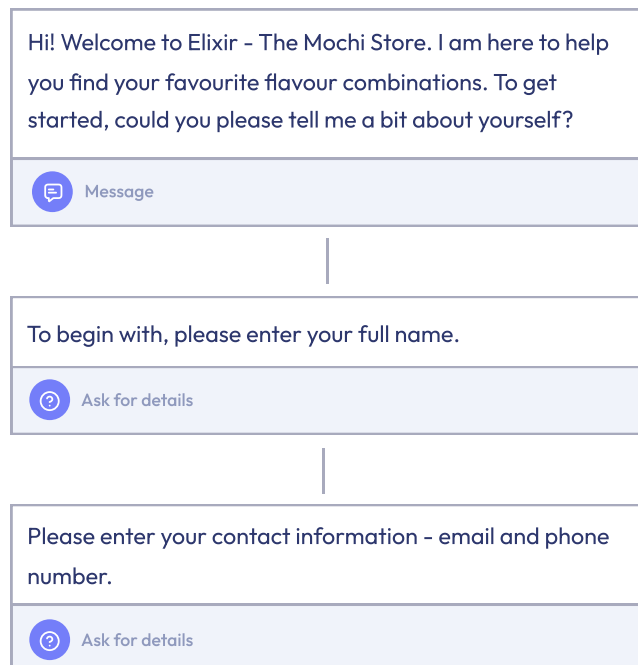




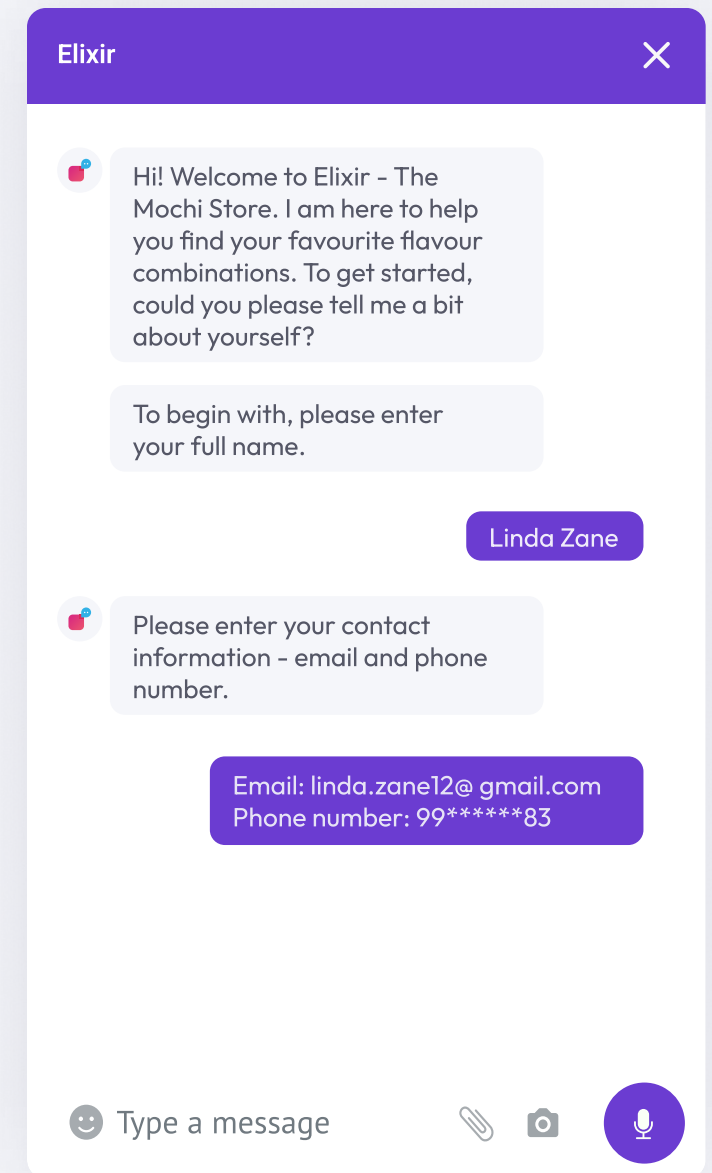
Lead Generation

# Lead Qualification

## How to build it with Verloop.io

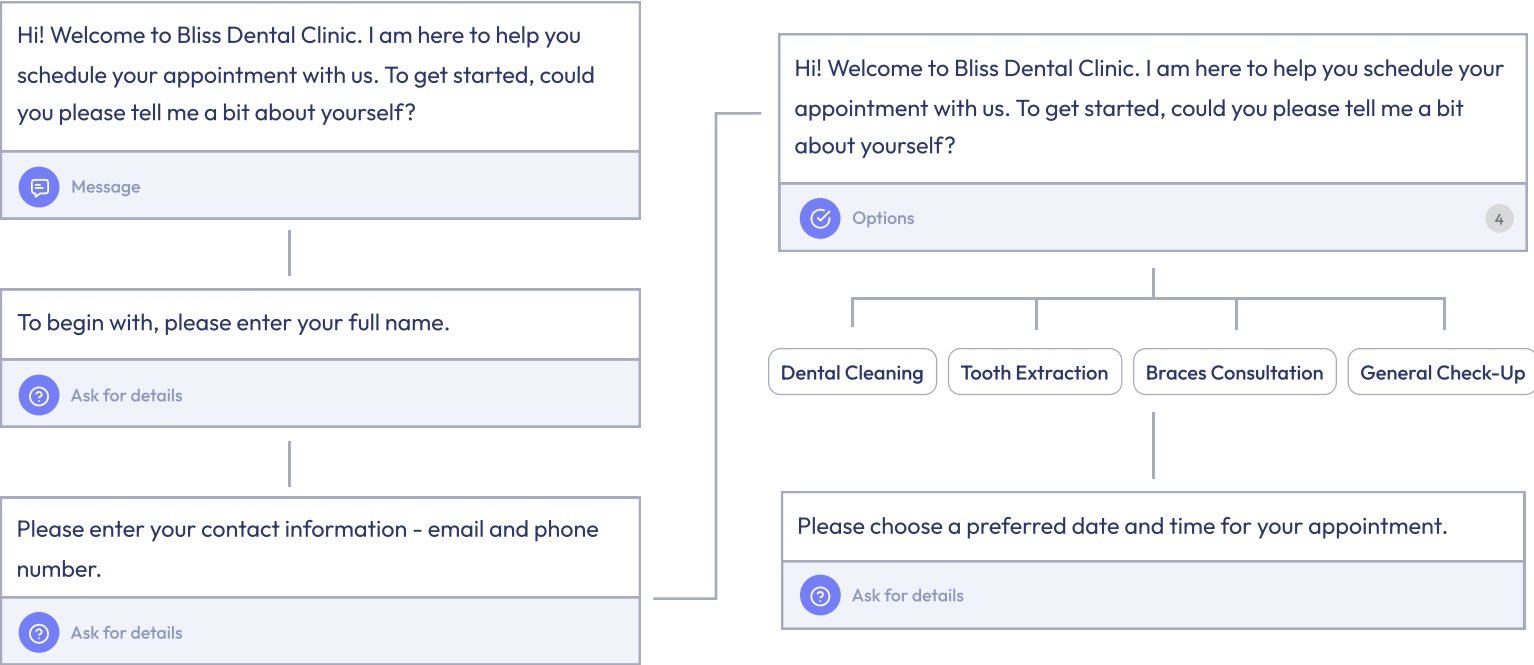


## How do customers see it?



# Scheduling Appointments

## How to build it with Verloop.io?



## How do customers see it?

Bliss Dental Clinic

Hi! Welcome to Bliss Dental Clinic. I am here to help you schedule your appointment with us. To get started, could you please tell me a bit about yourself?

To begin with, please enter your full name.

Sarah Johnson

Please enter your contact information - email and phone number.

Email: linda.zane12@ gmail.com  
Phone number: 99\*\*\*\*\*83

What type of appointment would you like to schedule?

Dental Cleaning  
Tooth Extraction  
Braces Consultation  
General Check-Up

Dental Cleaning

Please choose a preferred date and time for your appointment.

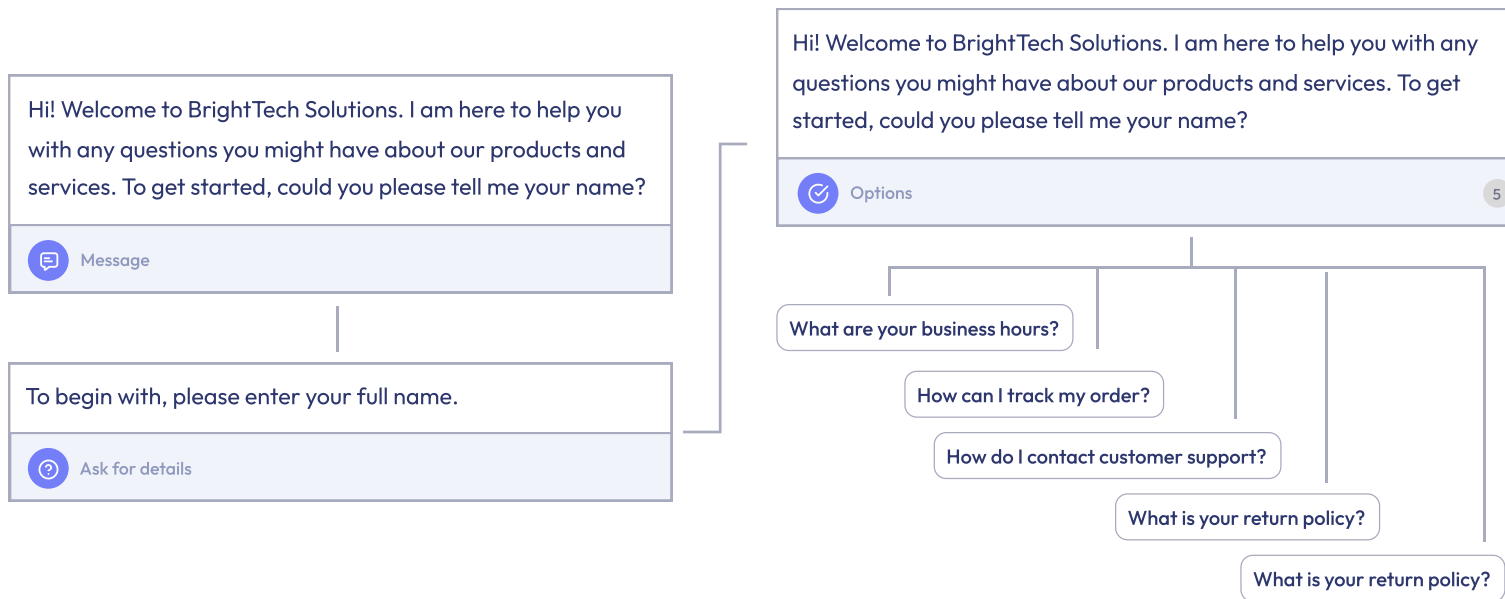
May 25th, 10:00 AM

Type a message




# Answering FAQs

## How to build it with Verloop.io




## How do customers see it?

Bright Tech Solutions

 Hi! Welcome to BrightTech Solutions. I am here to help you with any questions you might have about our products and services. To get started, could you please tell me your name?

To begin with, please enter your full name.

Emma Brown

 Nice to meet you, Emma! How can I assist you today? Please choose one of the following options:

What are your business hours?




How can I track my order?

What is your return policy?

How do I contact customer support?

Do you offer international shipping?

Type a message





Customer Support

# Product recommendations

## How to build it with Verloop.io

Hi [user.first\_name]! Welcome back to FashionFusion. I see you're interested in buying a red top. Let me help you find the perfect one! To get started, could you please confirm your preferred size?



Message

Please enter your preferred size (e.g., Small, Medium, Large, etc.).



Ask for details

Great! Here are some red tops in your size that you might like. Please select one to view more details:



Images

## How do customers see it?

FashionFusion



Hi Alice! Welcome back to FashionFusion. I see you're interested in buying a red top. Let me help you find the perfect one! To get started, could you please confirm your preferred size?

Please enter your preferred size (e.g., Small, Medium, Large, etc.).

Medium



Great! Here are some red tops in your size that you might like. Please select one to view more details:



**Red V-Neck Blouse:** A stylish and versatile blouse perfect for both casual and formal occasions.



**Red Sleeveless Top:** A comfortable and trendy sleeveless top ideal for summer outings.



Type a message





Customer Support

# Feedback collection

## How to build it with Verloop.io

Hi [user.first\_name]! Thank you for choosing LuxeCuisine for your dining experience. We value your feedback and would love to hear about your visit. To get started, could you please share your thoughts with us?



Message

How would you rate your overall experience with LuxeCuisine?



Options

5

Excellent

Good

Average

Below Average

Poor

What did you enjoy most about your visit to LuxeCuisine?



Message

Is there anything we could improve to make your experience even better?



Message

## How do customers see it?

LuxeCuisine



Hi Michael! Thank you for choosing LuxeCuisine for your dining experience. We value your feedback and would love to hear about your visit. To get started, could you please share your thoughts with us?

How would you rate your overall experience with LuxeCuisine?

Excellent

Good

Average

Below Average

Poor

Good



What did you enjoy most about your visit to LuxeCuisine?

The service was excellent



Is there anything we could improve to make your experience even better?

The variety of desserts can be improved.

Type a message





Customer Support

# Live chat handover

## How to build it with Verloop.io?

Hi [user.first\_name]! Thank you for reaching out to CloudSupport. My name is Alex, and I'm here to assist you with your inquiry. How can I help you today?

 Employee Request

Hello [user.first\_name], this is Hannah from the technical support team. I see that you have a technical question. I will be happy to assist you further. Please feel free to continue your conversation with Hannah.

 Message

## How do customers see it?

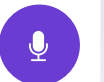
Cloud Support



Hi Emily! Thank you for reaching out to CloudSupport. My name is Alex, and I'm here to assist you with your inquiry. How can I help you today?

Hello Emily, this is Hannah from the technical support team. I see that you have a technical question. I will be happy to assist you further. Please feel free to continue your conversation with Hannah.

 Type a message





# Abandoned cart recovery

## How to build it with Verloop.io?

Hi [user.first\_name]! We noticed that you left some items in your cart at StyleHub Boutique. Is there anything I can assist you with to complete your purchase?

 Message

## How do customers see it?

StyleHub Boutique



Hi John! We noticed that you left some items in your cart at StyleHub Boutique. Is there anything I can assist you with to complete your purchase?

Hi, I was just browsing. Thanks for the reminder though.

 Type a message



# Post purchase engagement

## How to build it with Verloop.io

Hi [user.first\_name]! Thank you for shopping with SmartGadgets. We're thrilled that you're enjoying your recent purchase! Did you know we have a special offer on accessories that complement your new gadget? Would you like to explore them?

 Message

## How do customers see it?

SmartGadgets



Hi Michael! Thank you for shopping with SmartGadgets. We're thrilled that you're enjoying your recent purchase! Did you know we have a special offer on accessories that complement your new gadget? Would you like to explore them?

Sure, I'm interested in seeing what accessories you have.

 Type a message



# Contest entries and giveaway

## How to build it with Verloop.io

Hi [user.first\_name]! Exciting news - GlitzGlam Boutique is hosting a giveaway event! Would you like to participate for a chance to win some fabulous prizes?

 Options

2

Yes, I'd love to participate!

Nah, I'll pass.

## How do customers see it?

GlitzGlam Boutique



Hi Alice! Exciting news - GlitzGlam Boutique is hosting a giveaway event! Would you like to participate for a chance to win some fabulous prizes?

Yes, I'd love to participate!

Nah, I'll pass.

Yes, I'd love to participate!

 Type a message



# Social Media Interactions


## How to build it with Verloop.io?

Hi [user.first\_name]! Don't miss out on exclusive offers and discounts! Follow us on Instagram and get an additional 5% off your next purchase. Stay updated with the latest trends and promotions by connecting with us on social media!


 Message


## How do customers see it?


SmartGadgets




Hi Emma! Don't miss out on exclusive offers and discounts! Follow us on Instagram and get an additional 5% off your next purchase. Stay updated with the latest trends and promotions by connecting with us on social media!

 Type a message







# Entertainment and Trivia

## How to build it with Verloop.io

Hi [user.first\_name]! Get ready for some fun and excitement! Join us for our weekly trivia quiz night at FunZone Entertainment. Test your knowledge and win exciting prizes!

 Options

2

Count me in! I love trivia nights.

No. Least interested about this.

## How do customers see it?

FunZone Entertainment



Hi Jack! Get ready for some fun and excitement! Join us for our weekly trivia quiz night at FunZone Entertainment. Test your knowledge and win exciting prizes!

Count me in! I love trivia nights.

No. Least interested about this.

Count me in! I love trivia nights.

 Type a message







# Entertainment and Trivia

## How to build it with Verloop.io?

Hi [user.first\_name]! Get ready for some fun and excitement! Join us for our weekly trivia quiz night at FunZone Entertainment. Test your knowledge and win exciting prizes!


 Options 11

Send NPS Rating Scale.

 Make API Call

## How do customers see it?

SparkleClean Services



Hi Sarah! We hope you enjoyed your experience with SparkleClean Services. On a scale of 0 to 10, how likely are you to recommend us to a friend or colleague? Your feedback is valuable to us!

0

1

2

3

4

5


6


7


8


9

10

 Type a message



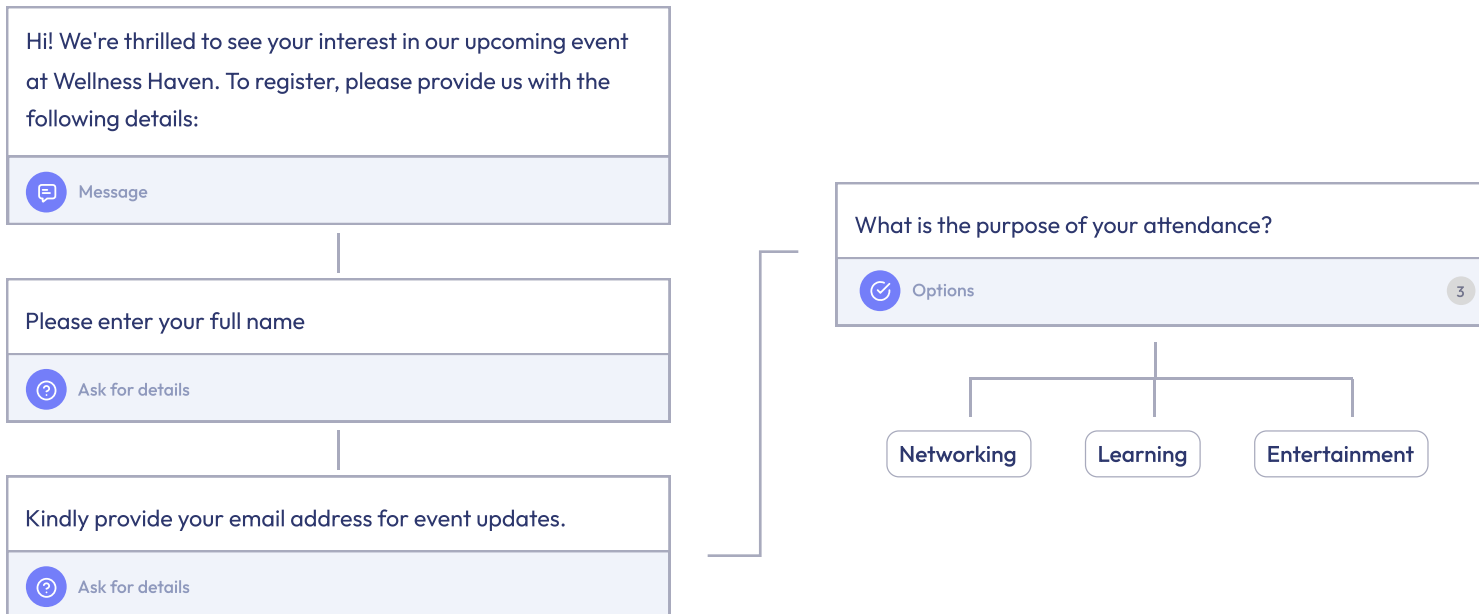




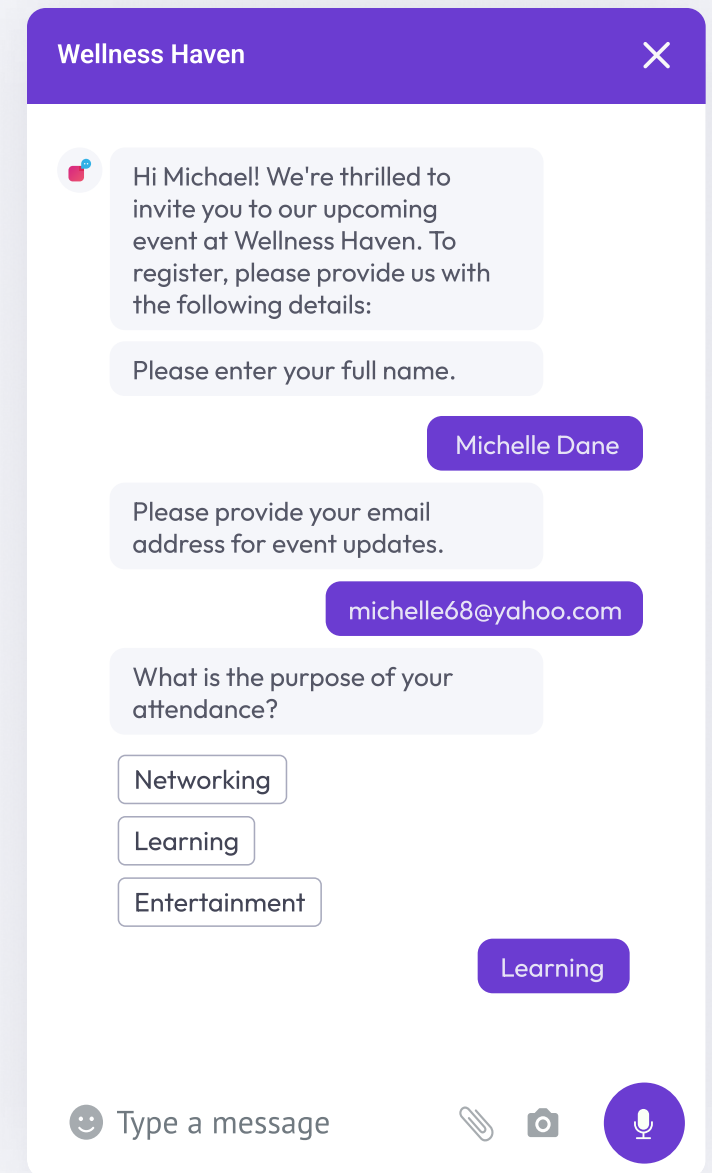
14

# Event registrations and sign-ups

## How to build it with Verloop.io



## How do customers see it?



The image shows a chatbot interface for 'Wellness Haven'. The chatbot sends a welcome message and asks for the user's full name, email address, and the purpose of their attendance. The user, Michelle Dane, provides her name and email (michelle68@yahoo.com) and selects 'Learning' as the purpose of attendance. The chatbot interface includes a header with the brand name, a close button, a chat history, and a bottom bar with a text input, attachment icons, and a microphone.

Wellness Haven

Hi Michael! We're thrilled to invite you to our upcoming event at Wellness Haven. To register, please provide us with the following details:

Please enter your full name.

Michelle Dane

Please provide your email address for event updates.

michelle68@yahoo.com

What is the purpose of your attendance?

Networking

Learning

Entertainment

Learning

Type a message

# Personalised offers and coupons

## How to build it with Verloop.io?

Hi [user.first\_name]! As a valued customer of BrightMart Grocery, we have a special offer just for you. Enjoy a personalised discount on your next purchase. Simply claim your coupon below:

 Button

Click here to claim your personalised discount coupon.

 Message

## How do customers see it?

BrightMart Grocery



Hi Emma! As a valued customer of BrightMart Grocery, we have a special offer just for you. Enjoy a personalised discount on your next purchase. Simply claim your coupon below:

[Click here to claim your personalised discount coupon.](#)

 Type a message



# Product Demonstration

## How to build it with Verloop.io?

Hi [user.first\_name]! You're invited to join us for a live product demonstration at TechExpo Solutions. Discover the features and benefits of our latest innovations firsthand. Reserve your spot now!

 Button

Schedule Now

 Message

## How do customers see it?

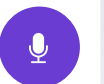
TechExpo Solutions



Hi John! You're invited to join us for a live product demonstration at TechExpo Solutions. Discover the features and benefits of our latest innovations firsthand. Reserve your spot now!

Schedule Now

 Type a message





Customer Support

# Loyalty programs

## How to build it with Verloop.io?

Hi [user.first\_name]! Join our exclusive loyalty program at EliteFashion Club and unlock exciting rewards, discounts, and special offers. Enrol now to start earning points with every purchase!

Options 2

Yes, I'd like to enrol in the loyalty program.

No, I'm just a one-time visitor.

## How do customers see it?

EliteFashion Club



Hi Sarah! Join our exclusive loyalty program at EliteFashion Club and unlock exciting rewards, discounts, and special offers. Enrol now to start earning points with every purchase!

Yes, I'd like to enrol in the loyalty program.

No, I'm just a one-time visitor.

Yes, I'd like to enrol in the loyalty program.

Type a message







Employee Support

# Internal support for employees

## How to build it with Verloop.io?

Hi [employee.first\_name]! At BrightHorizon Enterprises, we prioritise the well-being of our employees. How can we support you today? Please let us know if there's anything we can assist you with.



Message

I need assistance with [employee\_support\_request].



Employee Request

## How do customers see it?

BrightHorizon Enterprises



Hi Alex! At BrightHorizon Enterprises, we prioritise the well-being of our employees. How can we support you today? Please let us know if there's anything we can assist you with.

I need assistance with updating my benefits information.



Type a message

